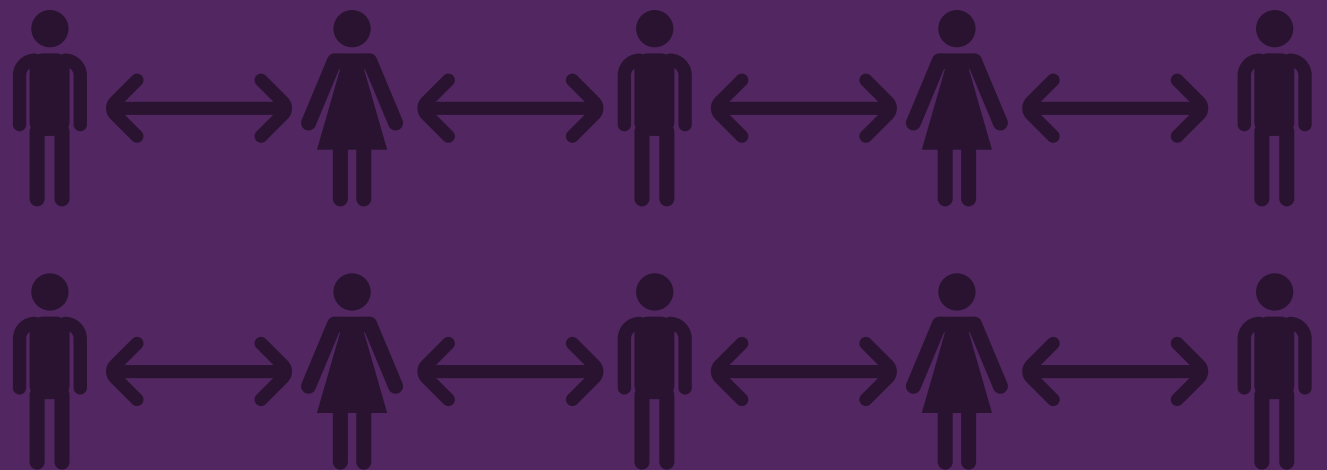


# Flying domestically with Air New Zealand

## WHAT TO EXPECT AT LEVEL 2



ONLY THOSE  
**TRAVELLING** ARE  
ALLOWED TO ENTER  
THE AIRPORT TERMINAL



AT THE AIRPORT FLOOR MARKERS WILL BE USED FOR  
QUEUING, INCLUDING WHEN BOARDING YOUR FLIGHT.



IT'S BEST TO  
DOWNLOAD THE AIR  
NZ APP TO CHECK-IN  
BEFORE ARRIVING AT  
THE AIRPORT.

IF YOU NEED TO  
CHECK IN AT THE  
AIRPORT, EVERY  
SECOND KIOSK WILL  
BE OPERATING.



BOARDING WILL BE DONE  
IN ZONES. JUST LISTEN TO THE  
ANNOUNCEMENTS IN THE  
TERMINAL THAT WILL ADVISE  
YOU WHEN TO COME  
FORWARD FOR BOARDING.



ON THE FLIGHT, THERE  
WILL BE AN **EMPTY SEAT**  
BETWEEN CUSTOMERS  
TRAVELLING ALONE.

*PEOPLE TRAVELLING TOGETHER WILL  
BE SEATED TOGETHER (SUBJECT TO  
SEAT AVAILABILITY).*



TO MINIMISE CONTACT  
BETWEEN CREW AND  
PASSENGERS, **ONLY WATER**  
WILL BE OFFERED ON BOARD.  
*SNACK AND LOLLY SERVICE WILL NOT BE  
SERVED IN LEVEL 2.*

### FACE MASKS ARE MANDATORY

WHEN TRAVELLING IN ALERT  
LEVEL 2 & WILL BE HANDED OUT  
WHEN BOARDING IF YOU DON'T  
HAVE YOUR OWN.



### HAND SANITISER

WILL BE AVAILABLE FOR BOTH CUSTOMERS AND STAFF.  
ALL AIRCRAFT, LOUNGES AND AIRPORTS WILL BE  
CLEANED REGULARLY THROUGHOUT THE DAY.



### AIRPORT LOUNGES

THE SELF-SERVICE BUFFET WILL NOT BE OPEN  
BUT SNACKS, BEVERAGES AND COFFEE STATIONS  
WILL BE AVAILABLE.