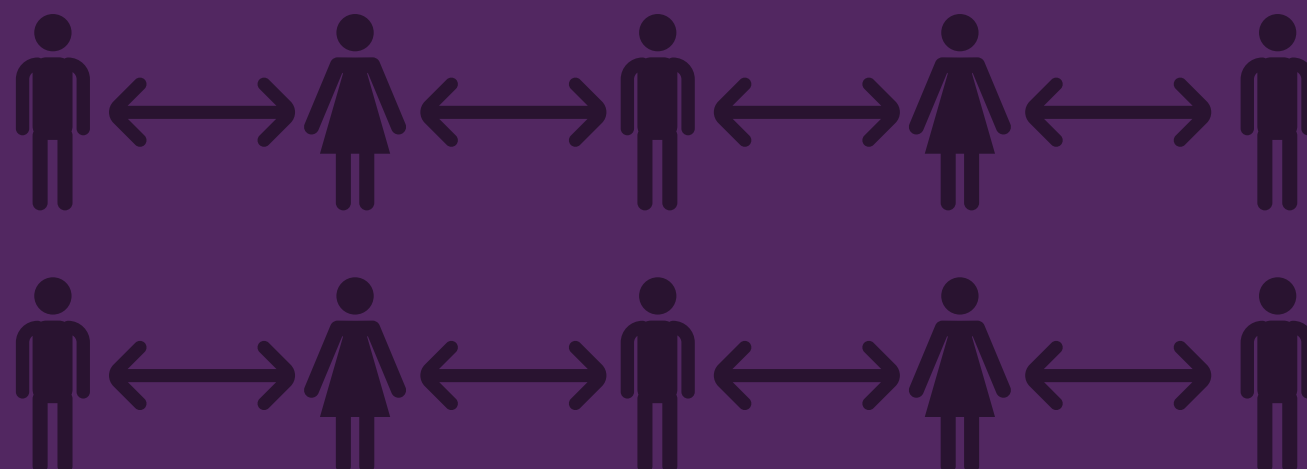


Flying domestically with Air New Zealand

WHAT TO EXPECT AT LEVEL 2



ONLY THOSE TRAVELLING ARE ALLOWED TO ENTER THE AIRPORT TERMINAL



AT THE AIRPORT FLOOR MARKERS WILL BE USED FOR QUEUING, INCLUDING WHEN BOARDING YOUR FLIGHT.



IT'S BEST TO DOWNLOAD THE AIR NZ APP TO CHECK-IN BEFORE ARRIVING AT THE AIRPORT.

IF YOU NEED TO CHECK IN AT THE AIRPORT, EVERY SECOND KIOSK WILL BE OPERATING.



BOARDING WILL BE DONE IN ZONES. JUST LISTEN TO THE ANNOUNCEMENTS IN THE TERMINAL THAT WILL ADVISE YOU WHEN TO COME FORWARD FOR BOARDING.



ON THE FLIGHT, THERE WILL BE AN **EMPTY SEAT** BETWEEN CUSTOMERS TRAVELLING ALONE.

PEOPLE TRAVELLING TOGETHER WILL BE SEATED TOGETHER (SUBJECT TO SEAT AVAILABILITY).



COFFEE, TEA, AND WATER WILL NOW BE SERVED ON BOARD, BUT YOU MAY STILL NOTICE A SLIGHT CHANGE TO THE INFLIGHT SERVICE UNDER LEVEL 2.

FACE MASKS

WILL BE AVAILABLE ON BOARD UPON REQUEST SHOULD YOU WISH TO WEAR ONE DURING THE FLIGHT.



HAND SANITISER

WILL BE AVAILABLE FOR BOTH CUSTOMERS AND STAFF. ALL AIRCRAFT, LOUNGES AND AIRPORTS WILL BE CLEANED REGULARLY THROUGHOUT THE DAY.



AIRPORT LOUNGES

MOST HAVE REOPENED NOW. THE SELF-SERVICE BUFFET WILL NOT BE OPEN BUT SNACKS, BEVERAGES AND COFFEE STATIONS WILL BE AVAILABLE. LOUNGES ARE LIMITED TO 100 PEOPLE AT ANY ONE TIME.



VALET PARKING

HAS REOPENED IN AUCKLAND AND CHRISTCHURCH.

TRAVEL ASSOCIATES™